



Boarding Reservation Policies

CREDIT CARD... A CREDIT CARD IS REQUIRED TO MAKE RESERVATIONS. PLEASE HAVE CREDIT CARD READY TO GUARANTEE YOUR RESERVATION.

CANCELLATION POLICY... CANCELLATIONS MUST BE MADE A MINIMUM 24 HOURS PRIOR TO DROP OFF DATE OR 72 HOURS IF RESERVATION FALLS ON A HOLIDAY OR YOU WILL BE CHARGED FOR THE ENTIRE RESERVATION.

EARLY CHECK-OUTS... WE REQUIRE A MINIMUM 24 HOUR NOTICE FOR AN EARLY DEPARTURE OR YOU WILL BE CHARGED FOR THE FULL STAY.

PICK-UPS... PICK UP TIME IS BETWEEN 8:00 AM AND 2:00 PM.

LATE PICK-UPS... THERE WILL BE NO ADDITIONAL CHARGE FOR PICK UP DAY IF BEFORE 2:00 PM. AFTER 2:00 PM THERE WILL BE AN ADDITIONAL BOARDING CHARGE OF \$29.95 TO INCLUDE THE PICK UP DAY.

FOOD POLICY... WE RECOMEND AND ENCOURAGE YOU TO BRING YOUR OWN DOG FOOD, AS IT IS EXTREMELY HARD ON YOUR DOG'S DIGESTIVE SYSTEM TO SWITCH FOODS WITHOUT TRANSITIONING, ESPECIALLY UNDER THE STRESS OF BOARDING. BOARDING CAN BE VERY STRESSFUL EVEN UNDER THE BEST OF CIRCUMSTANCES AND CAN AGGRAVATE AN UPSET STOMACH BY SWITCHING FOODS, WHICH IN TURN CAN CAUSE YOUR DOG TO BECOME EVEN MORE STRESSED. WE WANT YOUR PETS TO BE AS COMFORTABLE AS POSSIBLE DURING THEIR STAY.

IF YOU DO NOT PROVIDE FOOD, YOU WILL HAVE THE FOLLOWING 2 OPTIONS AVAILABLE:

_____ **OPTION 1-**WE CAN PROVIDE A BAG OF FOOD FROM OUR COUNTRY STORE AND ADD IT TO THE TOTAL BILL. ANY REMAINING FOOD WILL GO HOME WITH YOU.

_____ **OPTION 2-**WE WILL FEED THEM OUR HOUSE DOG FOOD AND AN ADDITIONAL DAILY FOOD SERVICE FEE WILL BE ADDED TO THE TOTAL BILL.

VACCINATIONS... CURRENT VACCINATIONS ARE REQUIRED FOR BOARDING AND MUST INCLUDE THE FOLLOWING: DHLPP (DISTEMPER COMBO), RABIES, AND BORDETELLA (WE RECOMMEND YOU UPDATE BORDETELLA EVERY 6 MONTHS). PLEASE PROVIDE RECORDS AT CHECK-IN OR HAVE YOUR VETERNARIAN FAX THE RECORDS TO LEASHES & LEADS AT (507) 424-1695 PRIOR TO ARRIVAL.

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